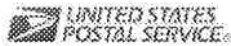


OFFICE NAME: JENKINJONES, WV

DOCKET #: 1368377-24848

1. Request/approval to study for discontinuance.
2. Notice (If appropriate) to Headquarters of suspension.
3. Notice (If appropriate) to customers/district personnel of suspension
4. Highway map with community highlighted
5. Eviction notice (If appropriate)
6. Building inspection report and original photos of deficiencies (If appropriate)
7. Post Office and community photos
8. PS Form 150, Postmaster Workload Information
9. Worksheet for calculating work service credit
10. Window transaction record
11. Record of incoming mail
12. Record of dispatched mail
13. Administrative postmaster/OIC comments
14. Inspection Service/local law enforcement vandalism reports
15. Post Office fact sheet
16. Community fact sheet
17. Alternate service options/cost analysis
18. Form 4920, Post Office fact sheet
19. Recommendation and Service Replacement Type
20. Questionnaire instruction letter to postmaster/OIC
21. Cover letter, questionnaire, and enclosure
22. Returned customer questionnaires and Postal Service response letters
23. Analysis of questionnaires
24. Community meeting roster
25. Community meeting analysis
26. Community meeting letter
27. Petition and Postal Service response letter (If appropriate)
28. Congressional inquiry and Postal Service response letter (If appropriate)
29. Proposal checklist
30. District notification to Government Affairs
31. Instructions to postmaster/OIC to post proposal
32. Invitation for comments exhibit
33. Proposal exhibit
34. Comment form exhibit
35. Instruction for postmaster/OIC to remove proposal
36. Round-date stamped proposals and invitations for comments from affected offices
37. Notification of taking proposal and comments under internal consideration
38. Proposal comments and Postal Service response letters
39. Premature PRC appeal and Postal Service response letter (If appropriate)
40. Analysis of comments
41. Revised proposal (If appropriate)

42. Updated PS Form 4920 (If appropriate)
43. Certification of record
44. Log of Post Office discontinuance actions
45. Transmittal to Vice President, Delivery and Retail, from manager, Customer Service and Sales
46. Headquarters' acknowledgment of receipt of record
47. Final determination transmittal letter from Headquarters
48. Instruction letter to postmaster/OIC on posting
49. Round date stamped final determination
50. Postal Bulletin Post Office Change Announcement
51. Vice President, Delivery and Retail instruction letter



12/23/2010

ROBERT CAVINDER
DISTRICT MANAGER
APPALACHIAN PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the 3rd congressional district.

Post Office Name:	JENKINJONES
Zip+4 Code:	24848-9998
EAS Level:	55
Finance Number:	554074
County:	McDowell
Proposed Admin Office:	ANAWALT PO
ADMIN Miles Away:	3.5
Near Office Name:	ANAWALT PO
Near Miles Away:	3.5
Number of Customers:	
Post Office Box:	78
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	78
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code

The above office became vacant when the postmaster was promoted on 06/30/2008.

Workload and revenue has declined with the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the JenkinJones post office may not be warranted. The close proximity of the Anawalt post office and HCR delivery within the community will continue to provide a maximum degree of regular and effective service to the community.

WILLIAM AKERS
Manager, Post Office Operations

Approval to Study for Discontinuance:

ROBERT CAVINDER
DISTRICT MANAGER
APPALACHIAN PFC

12/23/2010

DATE

cc: Area Manager, Public Affairs and Communication



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: JENKINJONES State: WV Zip Code: 24848
Area: EASTERN District: APPALACHIAN PFC
Congressional District: 3rd County: McDowell
EAS Grade: 55 Finance Number: 554074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Teresa Price
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1052

Date: 02/15/2011
Fax No: (304)
561-1209



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: JENKINJONES State: WV Zip Code: 24848
Area: EASTERN District: APPALACHIAN PFC
Congressional District: 3rd County: McDowell
EAS Grade: 55 Finance Number: 554074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Teresa Price
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1052

Date: 02/15/2011
Fax No: (304) 561-1209

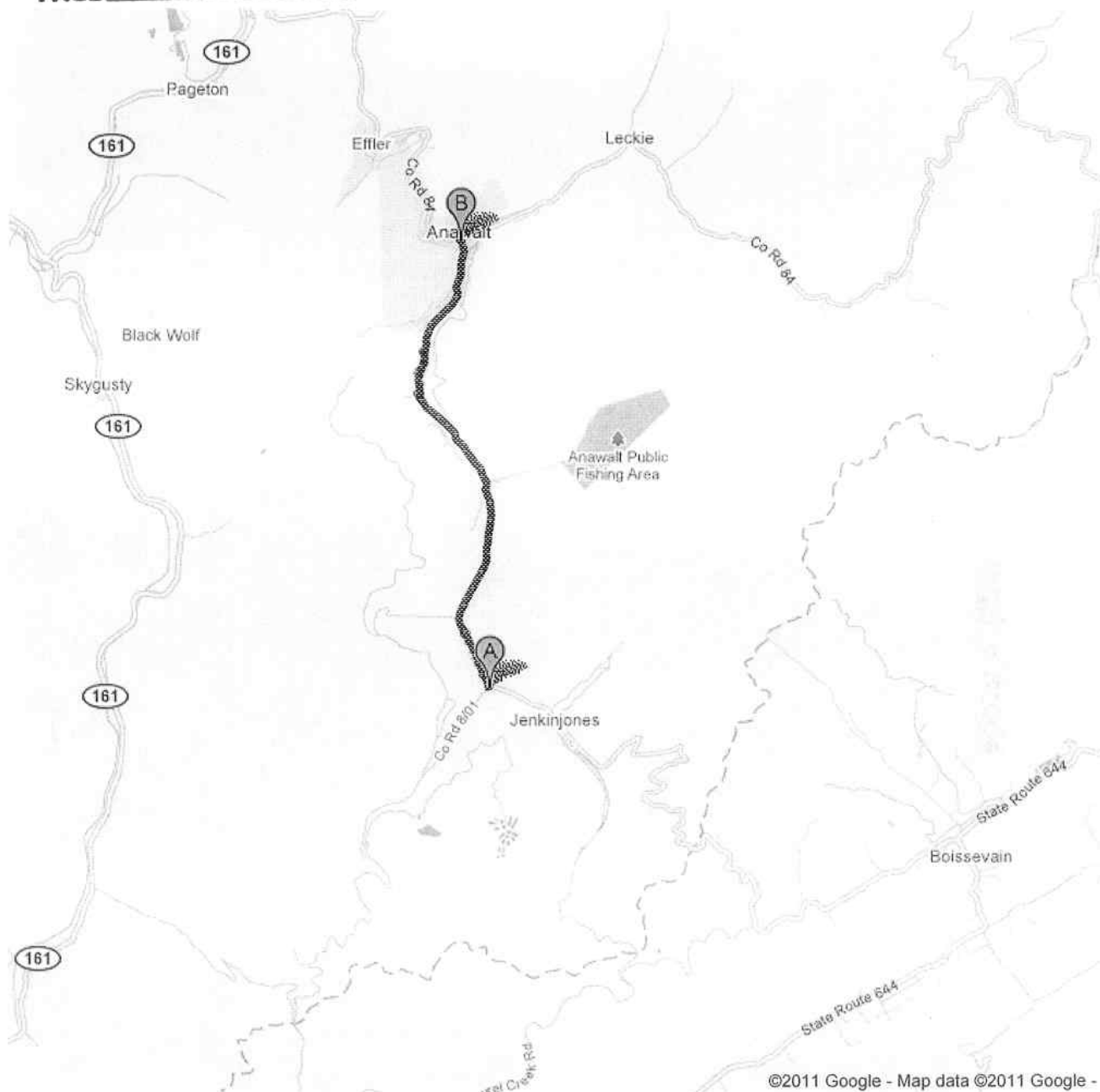
Google maps

Directions to Anawalt, WV
3.1 mi – about 6 mins

DOCKET NO. 1368377
ITEM NO. 4
PAGE 1

Save trees. Go green!

Download Google Maps on your
phone at google.com/gmm



©2011 Google - Map data ©2011 Google -



Eviction Notice

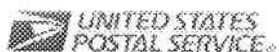
A. Office

Name: JENKINJONES State: WV Zip Code: 24848
Area: EASTERN District: APPALACHIAN PFC
Congressional District: 3rd County: McDowell
EAS Grade: 55 Finance Number: 554074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Paul Bradshaw
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1251

Date: 04/26/2011
Fax No: (304) 561-1209



Building Inspection Report

A. Office

Name: JENKINJONES State: WV Zip Code: 24848
Area: EASTERN District: APPALACHIAN PFC
Congressional District: 3rd County: McDowell
EAS Grade: 55 Finance Number: 554074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

- There was no building inspection report nor photos for this office

Prepared by: Paul Bradshaw
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1251

Date: 04/26/2011
Fax No: (304) 561-1209

DOCKET NO. 136 8377
ITEM NO. 7
PAGE 1



02/20/2007



DOCKET NO. 1368377
ITEM NO. 7
PAGE 2



02/20/2007

DOCKET NO. 1368377

ITEM NO. 7

PAGE 3

NO

02/20/2007

PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code JENKINJONES, WV 24848		Postmaster's Signature	Date
District Office, State & Zip Code APPALACHIAN PFC, WV 25350		District Manager's Signature Robert Cavinder	Date 02/15/2011
(Check Box)			
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		55
2.	Finance Number	(1-6)	554074
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	78
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	78	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, Carrier Route Report for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, tagging and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: JENKINJONES
Office Zip+4: 24848 -9998 District: APPALACHIAN PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>78</u>	X 1.0	=	<u>78</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>78</u>

Revenue WSCs

First	25 revenue units: 1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units: 0.50	X	<u>30</u> units	=	<u>15.00</u>
Next	700 revenue units: 0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units: 0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units: 0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:					<u>40.00</u>

Activity WSCs 78 + Revenue WSCs = 40.00 Base WSCs 118.00 = EAS Grade E

Previous evaluation: EAS grade 55

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

PAUL BRADSHAW

PAUL.D.BRADSHAW@USPS.GOV

Printed Name

Signature

APPALACHIAN PFC District Review Coordinator

02/15/2011

Title

Date

Window Transaction Survey

Window Transaction Survey

PO Name: JENKINJONES ZIP+4: 24848 - 9998 Completed By: TERESA PRICE
Survey Period: 02/02/2011 through 02/15/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Wed - 02/02	7	4	0	0	0	0	0	0
Thu - 02/03	12	10	0	0	0	0	0	0
Fri - 02/04	15	1	0	0	0	0	0	0
Sat - 02/05	10	9	0	0	0	0	1	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	8	3	0	0	1	0	2	3
Tue - 02/08	15	2	0	0	0	0	0	0
Wed - 02/09	11	8	0	0	0	0	0	2
Thu - 02/10	2	1	0	0	0	0	1	0
Fri - 02/11	14	13	0	0	0	0	1	0
Sat - 02/12	3	1	0	0	0	0	1	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	10	3	0	0	0	0	0	2
Tue - 02/15	16	9	0	0	0	0	0	3
TOTALS	123	64	0	0	1	0	6	10
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	8.0	5.8	0.0	0.0	0.2	0.0	0.9	1.0
Average Number Daily Transactions:				17.0		Average Daily Retail Workload in Minutes:		15.9

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 JENKINJONES 24848 - 9998
Dates Recorded 02/02/2011 through 02/15/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Wed - 02/02	68	0	1	0	2	0	67	0
Thu - 02/03	57	0	0	0	4	0	29	0
Fri - 02/04	65	0	0	0	0	0	5	0
Sat - 02/05	90	0	0	2	0	1	61	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	59	0	0	0	5	0	57	0
Tue - 02/08	36	0	0	0	0	0	33	0
Wed - 02/09	49	0	1	0	3	0	17	0
Thu - 02/10	86	0	0	0	1	0	25	0
Fri - 02/11	86	0	1	0	3	0	20	0
Sat - 02/12	68	0	2	0	2	0	67	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	64	0	0	0	3	0	61	0
Tue - 02/15	37	0	0	0	0	0	25	0
TOTALS	765	0	5	2	23	1	467	0
Daily Average	63.8	0.0	0.4	0.2	1.9	0.1	38.9	0.0

Signature of Person Making Count: TERESA PRICE
Printed Name: TERESA PRICE
Date: 03/09/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 JENKINJONES 24848 - 9998
Dates Recorded 02/02/2011 through 02/15/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Wed - 02/02	32	0	0	0	0	0	0	0
Thu - 02/03	61	0	0	0	0	0	4	0
Fri - 02/04	35	0	0	0	0	0	0	0
Sat - 02/05	14	0	0	0	0	0	1	0
Sun - 02/06	0	0	0	0	0	0	0	0
Mon - 02/07	8	0	0	0	2	0	3	0
Tue - 02/08	33	0	0	0	1	0	0	0
Wed - 02/09	17	0	0	0	0	0	0	0
Thu - 02/10	12	0	0	0	0	0	11	0
Fri - 02/11	24	0	0	0	0	0	3	0
Sat - 02/12	9	0	0	0	0	0	3	0
Sun - 02/13	0	0	0	0	0	0	0	0
Mon - 02/14	15	0	0	0	0	0	3	0
Tue - 02/15	8	0	0	0	0	0	0	0
TOTALS	268	0	0	0	3	0	28	0
Daily Average	22.3	0.0	0.0	0.0	0.3	0.0	2.3	0.0

Signature of Person Making Count:

Printed Name:

Date:

TERESA PRICE

TERESA PRICE

03/09/11



02/23/2011

OIC/POSTMASTER

SUBJECT: JENKINJONES Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the JENKINJONES Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the JENKINJONES Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to PAUL BRADSHAW by 03/09/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>78</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>78</u>

If you have any comments on alternate means of providing services to the JENKINJONES customers, please provide them below:

I would recommend that a cluster box unit be installed or home delivery established due to the fact so many people have to walk to the post office because of no transportation. The nearest post office is three to four miles away and has adequate boxes to accommodate disabled and families with no transportation

PAUL BRADSHAW
Post Office Review Coordinator

Comments:

Jenkinjones Methodist, Morning Star Church, Clinton Chapel, King's Closet, Welch Post One, Coal Mines

cc: Official Record

DOCKET NO. 136 8377
ITEM NO. 13
PAGE 2

JJ discontinuance study

If you have any comments on alternate means of providing services to the Jenkinjones customers, please provide below.

If all else should fail and this office close, I would recommend that a cluster box be installed or home delivery due to fact so many people have to walk to the post office because of no transportation. The nearest office is within three to four miles of this area and has adequate boxes to accommodate these customers, but, again this may place a hardship on the elderly, disabled, and families with no transportation.

Comments:

First of all I would like to say, I would hate to see this office close. There is a need for this office in this community, there is several families here with little to no means of transportation and the postal service provides them with a trusted source to help them stay informed and independant. Also, the office has fair amount of business for this small community. If all else should fail and the office would close I would recommend that a cluster box be installed or home delivery due to fact so many people here walk to the post office due to no transportation. The nearest office is within three to four miles of this area and has adequate boxes to accommodate these customers but again this may place a hardship on the elderly and families with no transportation. Again, I would like to state my opinion that I feel this office should maintain open due to the fact there is a service that we should provide to the small rural communities. This office does very well to be a small office, we have an average of \$1400 in revenue each month and I know for fact there is other larger offices that is having trouble maintaining that amount. Also, there is 79 families this office serves not just 79 people and that is a fair amount compared to other offices. I do understand that this is a vacant office with no career Postmaster installed but that is no fault of the communitiy and they should not have to suffer for it, to my understanding the postal services is to provide a service not a profit. The Jenkinjones USPS has been here for the community for nearly one hundred years, first opening in the Jenkinjones Company store in October, 1912 if this office closes the community will be devastated.

Churches

Jenkinjones Methodist Church

Morning Star Church

Clinton Chapel

King's Closet

Schools

Anawalt Elementary

Businesses

Coal Mines



02/07/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the JENKINJONES Post Office, 24848 - 9998, located in McDowell County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

TERESA PRICE
Post Office Review Coordinator
APPALACHIAN PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record



02/09/2011

McDowell County Sheriff
90 Wyoming Street, Suite 117
Welch, WV 24801-2487

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the JENKINJONES Post Office, 24848 - 9998, located in McDowell County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

TERESA PRICE
Post Office Review Coordinator
APPALACHIAN PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism: ____

Comments/Findings:

No records of mail theft or vandalism

cc: Official Record

Post Office Survey Sheet

Post Office Name JENKINJONES ZIP+4 24848-9998
Congressional District 3rd Date 05/06/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

Restroom is located in the lessor's home.

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? Lease expires January 31, 2012 and there is a 30 day cancellation clause

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

N/A

5. List potential CPO sites.

N/A

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

The noncareer OIC and the PMR may be separated from service or reassigned.

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

Mail is received by HCR delivery by 9:30 a.m. and is dispatched by the HCR by 3:30 p.m. A collection box will not be retained. A locked pouch will not be utilized.

How many Post Office boxes are installed? 202

How many Post Office boxes are used? 78

What are the window service hours? 08:00 to 12:00 and 12:30 to 15:15 M-F

08:00 to 09:45 S

What are the lobby hours? 08:00 to 15:30 M-F

08:00 to 10:00 S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

The Postal Inspection Service and the McDowell Sheriff's Department report zero incidents of mail theft/vandalism.

Post Office Survey Sheet(continued)

Docket: 1368377 - 24848

Page Nbr: 15

Page Nbr: 2

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? Microwave, refrigerator, file cabinet, desk supplies, vacuum, extension cord and a power strip
11.	List potential CBU/parcel lockers sites and distances from present Post Office site. N/A
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated? Some customers cannot read or write. These customers can be assisted by the staff at the Anawalt post office or by the HCR delivery driver while he performs some retail functions for the customers.
13.	<p>Rural delivery/HCR delivery.</p> <p>a. What is current evaluation? N/A</p> <p>b. Will this change result in the route being overburdened? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, what accommodations will be made to adjust the route?</p> <p>c. How many boxes and miles will be added to the route? 79, box 2.00 Miles</p> <p>d. What would be the additional annual expense if the route is increased? 5890</p> <p>e. What is the one-time cost of CBU/parcel locker installation (if appropriate)? 0</p> <p>f. At what time of the day does the carrier begin delivery to the community? N/A</p> <p>Will this delivery time be affected if the office is discontinued? (Y or N) <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No</p> <p>If so, how? 0</p>
14.	<p>Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued?</p> <p>If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less</p> <p>Jenkinjones customers are offered "no fee" post office boxes. The HCR delivery driver will service rural style delivery boxes free of charge. Those customers where route extensions are not granted will receive "no fee" boxes at the post office that is most convenient for them.</p>

Community Survey Sheet

Community Survey Sheet

Post Office Name	JENKINJONES	ZIP+4	24848-9998
Congressional District	3rd	Date	05/06/2011

1. Incorporated? ☐ Yes ☒ No
- Local government provided by: the McDowell County Commission
- Police protection provided by: McDowell County Sheriff's Department
- Fire protection provided by: Anawalt Fire Department
- School location: Anawalt and Welch
2. What population growth is expected? (Please document your source)
N/A
3. What residential, commercial, or business growth is expected? (Please document your source)
An underground coal mine is expected to open in 2011 which may add a slight increase to the local population.
- History. (Are there any special historical events related to the community?)
4. Are there any special community events to consider?
Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
N/A
5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
Retirees, commuters and coal mining families.
- Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.
6. Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
Bus stop and provides assistance to senior citizens and handicapped individuals. The bus stop will continue at the present location. The employees at the Anawalt post office will provide mailing assistance to those that need it.

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: JENKINJONES

Office Zip+4: 24848 -9998 District: APPALACHIAN PFC

1. Enter the number of additional boxes to be added to the route 79 x 3.64 hours per year 287.56

2. Enter the number of additional miles to be added to the route 2.00 x 10.40 hours per year 20.80

Total time added to the route 308.36

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 19.10

Total additional compensation (HCR hourly rate x total time added to the route) 5,889.68

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/06/2011																								
2. Post Office Name JENKINJONES		3. State and ZIP + 4 Code WV, 24848-9998																										
4. District, Customer Service APPALACHIAN PFC	5. Area, Customer Service EASTERN	6. County McDowell	7. Congressional District 3rd																									
8. Reason for Proposal to Discontinue Workload and revenue has declined with the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the JenkinJones post office may not be warranted. The close proximity of the Anawalt post office and HCR delivery within the community will continue to provide a maximum degree of regular and effective service to the community.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was promoted Occupied 06/30/2008 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (150)EAS-55 Downgraded from EAS-55 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 1 No of Career- 0 No of Non-Career- 1		a. Time M-F 08:00 to 12:00 and 12:30 to 15:15 Sat 08:00 to 09:45 Total Window Hours Per Week a. Lobby Time M-F 08:00 to 15:30 Sat 08:00 to 10:00 35.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 78 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 78 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 17.30		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>63</td><td>22</td></tr> <tr><td>b. Newspaper</td><td>0</td><td>0</td></tr> <tr><td>c. Parcel</td><td>2</td><td>0</td></tr> <tr><td>d. Other</td><td>38</td><td>2</td></tr> <tr><td>e. Total</td><td>103</td><td>24</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	63	22	b. Newspaper	0	0	c. Parcel	2	0	d. Other	38	2	e. Total	103	24	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	63	22																										
b. Newspaper	0	0																										
c. Parcel	2	0																										
d. Other	38	2																										
e. Total	103	24																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 21,239 \$ 19,402 \$ 20,978	b. EAS Step 1 PM Basic Salary (no Cola) \$ 23026	c. PM Fringe Benefits (33.5% of b.) \$7,714																								
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (If Leased, Expiration Date) 01/31/2012 Annual Lease \$ 5200 30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain:																												
17. Schools, Churches and Organization in Service Area: No: 5 JenkinJones Methodist, Morning Star Church, Clinton Chapel, King's Closet, Welch Post One		19. Administrative/Emanating Office (Proposed): Name ANAWALT PO EAS Level 13 Miles Away 3.5 Window Service Hours: M-F 07:30 to 12:00 - SAT 08:00 to 10:45 Lobby Hours: M-F 07:30 to 16:00 SAT 08:00 to 11:00 PO Boxes Available: 212																										
18. Businesses in Service Area: No: 1 Coal Mines		20. Nearest Post Office (If different from above): Name ANAWALT PO EAS Level 13 Miles Away 3.5 Window Service Hours: M-F 07:30 to 12:00 - SAT 08:00 to 10:45 Lobby Hours: M-F 07:30 to 16:00 SAT 08:00 to 11:00 PO Boxes Available: 212																										
21. Prepared by																												
Printed Name and Title PAUL BRADSHAW		Signature PAUL BRADSHAW		Telephone No. AC () (304) 561-1251																								
PO Discontinuance Coordinator Name PAUL BRADSHAW		Location CHARLESTON, WV																										



A. Office

Name: JENKINJONES State: WV Zip Code: 24848
Area: EASTERN District: APPALACHIAN PFC
Congressional District: 3rd County: McDowell
EAS Grade: 55 Finance Number: 554074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Paul Bradshaw
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1251

Date: 05/03/2011
Fax No: (304) 561-1209



03/14/11

OIC/POSTMASTER

SUBJECT: JENKINJONES Post Office

Enclosed are questionnaires addressed to customers of the JENKINJONES Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/30/11 for further review.

Teresa Price
Post Office Review Coordinator
Enclosures



04/16/2011

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the JENKINJONES Post Office was promoted on 06/30/2008. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 17.30 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at JENKINJONES may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by Highway Contract Route Service emanating from the ANAWALT PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the ANAWALT PO, located 3.5 miles away. Hours of service at this office are 07:30 15:45, Monday through Friday, and 08:00 10:45 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to Highway Contract Route Service. Please return the enclosed questionnaire by 04/11/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the the Jenkinjones Methodist Church on 04/11/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Teresa Price at (304) 561-1052.

Thank you for your assistance.

Sincerely,

WILLIAM AKERS
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate),
Summary of Post Office change regulations

DOCKET NO. 1368377
ITEM NO. 22
PAGE 1

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input type="checkbox"/> NO
--------------------------------	------------------------------	-----------------------------

e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO
----------	------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input type="checkbox"/> NO
------------------------------	-----------------------------

If yes, please explain:

DOCKET NO. _____
ITEM NO. 22
PAGE 2

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☐ Shopping Bluefield
- ☐ Personal needs " "
- ☐ Banking " "
- ☐ Employment " "
- ☐ Social needs " " welch

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Maurice Dudley

Address:

P.O. Box 104 Jenkins Jones. W.Va.

Telephone:

Date:

March 16, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

MAURICE DUDLEY

PO BOX 104
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 4

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO. _____
ITEM NO. 22
PAGE 5

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain: Alot of people like the face to face
approach

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Tracey Martin

Address: P.O. Box 166 Jenkinjones WV 24848

Telephone: 304-383 2407

Date: 3/19/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

TRACEY MARTIN

PO BOX 66
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 7

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

Postmaster helps me with my bills, fixing money orders.

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO. _____
ITEM NO. 22
PAGE 8

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

I like getting my mail at the post office
because I think it is safer.

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Bluefield, VA



Personal needs



Banking

Welch, WV



Employment



Social needs

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name: Jimmy Staley

Address: Box 50 Jenkinjones, WV 24848

Telephone: No phones

Date: 3-17-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

JIMMY STACEY
PO BOX 50
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 10

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain: _____

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____



04/28/2011

NANNIE HUNLEY
PO BOX 136
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 13

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain: _____

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

DOCKET NO. _____
ITEM NO. 22
PAGE 14

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Bluefield
☒ Personal needs Bluefield
☐ Banking None
☐ Employment _____
☒ Social needs Bluefield

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Bobby & Rebecca Davis

Address: Box 148 Jenkins Jones W Va 24848

Telephone: 304-383-4398

Date: 3-19-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

BOBBY AND REBECCA DAVIS
PO BOX 148
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 16

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

- helping with wheelchair or helping to see they can get their mail*
- d. Using public bulletin board ☐ YES ☒ NO

- e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO. _____
ITEM NO. 22
PAGE 17

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☒ Social needs

Bluefield or Welch, West Virginia
Same
Same
Same
Same

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name:

Christine Smith

Address:

P.O. Box 174 Jenkins Jones WV 24848

Telephone:

304-383-2131

Date:

4-21-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

CHRISTINE SMITH
PO BOX 174
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script that reads "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 19

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO. _____
ITEM NO. 22
PAGE 20

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Bluefield, Welch



Personal needs

Bluefield



Banking



Employment

Bluefield, Welch



Social needs

Bluefield

5. Do you currently use local businesses in the community?



Yes



No

If yes, would you continue to use them if the Post Office is discontinued?



Yes



No

Name:

Keisha Bonner

Address:

P.O. Box 145 Senkin Jones, WV 24848

Telephone:

(304) 383-4670

Date:

12/16/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

KEISHA BONNER
PO BOX 145
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. 22
ITEM NO. 22
PAGE 22

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Anawalt Post Office

DOCKET NO. _____
ITEM NO. 22
PAGE 23

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☐ Banking

☐ Employment

☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name: Charles Martin

Address: P.O. Box 1716

Telephone: Jenkingjones WV 24848

Date: 3-16-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

CHARLES MARTIN
PO BOX 176
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 25

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain: _____

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

DOCKET NO. _____
ITEM NO. 22
PAGE 26

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Bluefield
☒ Personal needs Bluefield
☒ Banking Bluefield
☐ Employment _____
☐ Social needs _____

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Rosie Pugh

Address: Box 143 Anawalt WV 24808

Telephone: 304-888-1220

Date: 3-30-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

ROSIE PUGH
PO BOX 143
ANAWALT, WV 24808

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 28

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO. _____
ITEM NO. 22
PAGE 29

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Donald Lorch

Address: Box 153 Jenkinsboro W. Va

Telephone: 304-383-4592

Date: 3/24/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

DONALD TOTH
PO BOX 153
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 34 22
PAGE 31

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO. _____
ITEM NO. 22
PAGE 32

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☒ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping

☒ Personal needs

☒ Banking

☒ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: William Hunley

Address: P.O. Box 116 Jenkins Jones W.Va

Telephone: 304-383-2223

Date: 3-21-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

WILLIAM HUNLEY
PO BOX 116
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 34

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO. _____
ITEM NO. 22
PAGE 35

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Ned Sizemore

Address: Box 92 Jenkin Jones, WV 24848

Telephone: 304-383-2402

Date: 3-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

NED SIZEMORE

PO BOX 92
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
 ITEM NO. 22
 PAGE 37

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain: _____

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

DOCKET NO. _____
ITEM NO. 22
PAGE 38

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☒ Personal needs
☒ Banking
☒ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Silas Anderson
Address: Box 32 Jenkin Jones, WV 24848
Telephone: 304-888-7927
Date: 3-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

SILAS ANDERSON
PO BOX 32
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink that reads "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 48

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain: _____

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☒ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

DOCKET NO. _____
ITEM NO. 22
PAGE 41

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping
☐ Personal needs
☒ Banking
☐ Employment
☒ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Danny Finley

Address: Box 28 Jenkinsville WV 24848

Telephone: 304-383-2986

Date: March 22, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

DANNY FINLEY
PO BOX 28
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 43

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain: _____

- d. Using public bulletin board ☐ YES ☒ NO

- e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

DOCKET NO. _____
ITEM NO. 22
PAGE 44

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☒ Yes ☐ No

Name:

Tammy Howington

Address:

Box 89 Jenkin Jones, WV 24848

Telephone:

304-383-2402

Date:

3-22-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

TAMMY HOWINGTON
PO BOX 89
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 46

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain: _____

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain: _____

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: _____

DOCKET NO. _____
ITEM NO. 22
PAGE 47

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping I travel across #8 Mt. into
☒ Personal needs Bloomfield for everything
☒ Banking _____
☐ Employment _____
☒ Social needs _____

5. Do you currently use local businesses in the community?

☐ Yes ☒ No none here

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No doesn't apply

Name: Betty McCaskey

Address: Box 191 Jenkins, WV. 24848

Telephone: 304-383-4363

Date: 4/8/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

BETTY MCCROSKEY
PO BOX 191
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 49

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

Can't read very good need assistance

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I do not pass any other post office because the others don't have time help.

DOCKET NO. _____
ITEM NO. 22
PAGE 50

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☒ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Ernest Nelson

Address: Box 75 Jenkinsville GA 30148

Telephone: Don't have one

Date: 4-10-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Please don't close our office.



04/28/2011

ERNEST NELSON
PO BOX 75
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
 ITEM NO. 22
 PAGE 52

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO *would not want to get mail there !!*

If yes, please explain:

DOCKET NO. _____
ITEM NO. 22
PAGE 53

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Name: Marie Mc Croskey

Address: P.O. Box 65 Jenkintown, W.V. 24848

Telephone: 304-383-4366

Date: 4-12-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

MARIE MCCROSKEY
PO BOX 65
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 55

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Occasionally

Occasionally

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO. _____
ITEM NO. 22
PAGE 51

- If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☒ Worse

If yes, please explain:

I don't feel that my mail will be safe.
It will be hard to buy stamps, money orders and mail
packages. I do not drive

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping
☐ Personal needs
☐ Banking
☐ Employment
☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Wilberta Vineyard

Address: P.O. Box 54 Jenkinjones WV 24848

Telephone: 304-383-2459

Date: 3/18/11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



04/28/2011

WILBERTA VINEYARD
PO BOX 54
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
 ITEM NO. 22
 PAGE 58

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

I bring a elderly lady to the post office for money orders + stamps

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

I'm elderly and don't get out much.

DOCKET NO. _____
ITEM NO. 22
PAGE 59

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better

☐ Just as Good

☐ No Opinion

☒ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Teneshia Harriston

Address: general delivery Jenkinsones NW 24848

Telephone: _____

Date: MARCH 28, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I thought the post master retired in 6/2009 not was promoted in 6/2008. To me it seems like the post office is the same I see people in and out all day. With the price of gas and the other route I dont see how this could help. The mail is late enough as it is. What time are we going to get the mail 5:00 in the evening. I really dont agree with the letter that came with this survey.



04/28/2011

TENESHIA HARRISTON
GENERAL DELIVERY
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
 ITEM NO. 22
 PAGE 61

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☒ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

helps open door and help people how needs

- d. Using public bulletin board ☒ YES ☐ NO held

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

the other post office is on my way shopping and getting personal needs

DOCKET NO. _____
ITEM NO. 22
PAGE 42

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☒ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Blue Field
☒ Personal needs Blue Field or Northfork
☒ Banking Bluewell or Northfork
☒ Employment Any where but McDowell Co
☒ Social needs Welch

5. Do you currently use local businesses in the community?

☒ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Ronald Parks

Address: Box 14 Jenkins Jones WV 24848

Telephone: _____

Date: 3-31-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

I don't think this P.O. should close
Too many people use it a lot
of elderly people that can't
travel a long ways need
this Post Office



04/28/2011

RONALD PARKS
PO BOX 14
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "William Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 64

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

DOCKET NO. _____
ITEM NO. 22
PAGE 65

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping N/A
☐ Personal needs N/A
☐ Banking N/A
☐ Employment N/A
☐ Social needs N/A

5. Do you currently use local businesses in the community?

☒ Yes ☐ No POST OFFICE

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☒ No

Name: Glen Shown

Address: Box 13

Telephone: 304-383-2313

Date: 3-16-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1368377-24848

Item Nbr 22
Page Nbr 264



04/28/2011

GLEN SHOUR
PO BOX 13
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script that reads "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

DOCKET NO. _____
ITEM NO. 22
PAGE 47

Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the JENKINJONES Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Sometimes
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Sometimes
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Sometimes
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
--------------------------------	------------------------------	--

e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
----------	------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

pass post office in Virginia or WV. to get home on my way in several communities

DOCKET NO. _____
ITEM NO. 22
PAGE 68

3. If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping Bluefield Va.
☐ Personal needs Bluefield Va.
☐ Banking Welch
☐ Employment Welch
☐ Social needs Bluefield Va + W Va.

5. Do you currently use local businesses in the community?

☐ Yes ☒ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

but the P.O.

there is none and you are looking to close the last one

Name:

JANICE MARTIN

Address:

Box 43 JENKINTOWN WV 24848

Telephone:

304-383-2482

Date:

4-11-2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

1368377-24848

Item Nbr 22
Page Nbr 23

69



04/28/2011

JANICE MARTIN

PO BOX 43
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Jenkinjones Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Jenkinjones Post Office should be pursued, a formal proposal will be posted in the Anawalt Post Office and Jenkinjones Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script, appearing to read "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the JENKINJONES Post Office on 04/16/2011. Additionally, during the survey period, questionnaires were available at the JENKINJONES Post Office to walk-in retail customers.

1. Number of Questionnaires

Total questionnaires distributed	98
Favorable to proposal	1
Unfavorable to proposal	9
Expressing no opinion	11
Total questionnaires received	21

Postal Concerns

The following postal concerns were expressed

1. Concern (Favorable):
Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

2. Concern (No Opinion):
Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

3. Concern (No Opinion):
No Concern

Response:

4. Concern (No Opinion):
No Concern.

Response:

5. Concern (No Opinion):
You were concerned about having to travel to another post office for service.

Response:

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

6. Concern (UnFavorable):
Customers were concerned about later delivery of mail.

Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

7. Concern (UnFavorable):
Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to . Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

8. Concern (UnFavorable):
No Concern

Response:

Nonpostal Concerns

The following nonpostal concerns were expressed

DOCKET NO. 1368377
 ITEM NO. 27
 PAGE 2

Community Meeting Roster

Postal Service Representative (Names and Titles):

Date: 04/11/2011Time 6:00 pm

William Akers, MPO
Wanda Chissolo, Postmaster Assistant

Total Number of Customers Present:

31Place: the Jenkinjones Methodist Church

Post

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
<u>Thomas D. Vainapel R</u>			
<u>Dayle Brubaker</u>	<u>Jenkins</u>	<u>24848</u>	
<u>Wanda Chissolo</u>	<u>Julius Jones</u>	<u>24848</u>	
<u>May Brubaker</u>	<u>Jenkins</u>	<u>24848</u>	
<u>Maria McCracken</u>	<u>Jenkins</u>	<u>24848</u>	
<u>Cynthia Forrest</u>	<u>Jenkins</u>	<u>24848</u>	
<u>Christine Smith</u>	<u>Box 174 W</u>	<u>24848</u>	
<u>Gordon Landolt</u>	<u>Box 11 Paget W</u>	<u>24871</u>	
<u>Landolt Little</u>	<u>Jenkins</u>	<u>24848</u>	
<u>Betty Stepp</u>	<u>PO Box 99 Anawalt</u>	<u>24808</u>	
<u>Jersey L Stepp</u>	<u>PO Box 99 Anawalt</u>	<u>24808</u>	<u>304-383-2417</u>
<u>Wen Shaver</u>	<u>Jenkins</u>	<u>24848</u>	<u>383-2317</u>
<u>Rosie Pugh</u>	<u>Jenkins</u>	<u>24808</u>	<u>304-383-4361</u>
<u>Angela Hensley</u>	<u>Jenkins</u>	<u>24848</u>	
<u>Clayton Hyattman</u>	<u>Jenkins</u>	<u>24848</u>	

DOCKET NO. 1368377
 ITEM NO. 24 Community Meeting Roster
 PAGE 3

Postal Service Representative (Names and Titles):

Date: 04/11/2011Time 6:00 pmTotal Number of Customers Present: Place: the Jenkinjones Methodist ChurchPost

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Rebecca Adams	Konklentown	24808	304-383-2243
JAWICE MARTIN	Jenkinjones WV	24848	304-383-2482
KEVIN BROOKS	Jenkinjones ^{WV}	24848	304-383-2826
Shawntina Lightner	Jenkinjones	24848	304-383-4944
Teresa Gray	Jenkinjones ^{WV}	24848	(304) 383-2171
Shannon Kiser	Anawalt	24808	
Maurice Dudley	Jenkinjones	24848	304-383-2558
Henry Wooldridge	Anawalt	24808	304-383-2142
Dunham	Jenkinjones ^{PT}	24808	304-383-2378
Roger Niles	Anawalt	24808	304-383-4606
Pura Biele	Jenkinjones ^{WV}	24848	304-383-2956
Lois Okey	Jenkinjones ^{WV}	24848	304-383-2245
Clarence Okey	Jenkinjones	24848	304-383-2245
Catherine Hill	Jenkinjones ^{WV}	24848	304-383-2916
K Miller	Anawalt	24808	304-383-2586
W K Chisole	Anawalt	24808	304-383-2212

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

1. Customers questioned the economic savings of the proposed discontinuance and inquired if the MPOO's mind was made up to close the office.

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings. This community meeting is part of a study designed to look at the viability of the JenkinJones Post Office. There has not been any decisions made at this point of the process.

2. Concern (UnFavorable):

Customers asked why their post office was being discontinued while others were retained.

Response:

Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

3. Concern (UnFavorable):

Customers were concerned about loss of employment in the community.

Response:

The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. The Postmaster relief may be reassigned to another office.

4. Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

5. Concern (UnFavorable):

Customers were concerned about senior citizens.

Response:

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

6. Concern (UnFavorable):

Customers were concerned about vandalism of their mail box.

Response:

Mailbox owners can help prevent the vandalism or destruction of their mailboxes by obtaining Postal Service Label 33, Warning: Penalty for Damage to Mailboxes and Theft of Mail, from the Postal Inspection Service. The label can be affixed to a mailbox and warns of the penalties for willful damage to mailboxes and theft of mail. In addition, the Postal Inspection Service advises a customer who discovers someone tampering with a personal or neighbor's mailbox to obtain a description of the culprit and his or her vehicle, including license plate number, and to immediately report the information to the local police or sheriff's department and the Postal Inspection Service.

7. Concern (UnFavorable):

Customers inquired about mailbox installation and maintenance.

Response:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster for advice on placement of mailboxes and mailbox height and supports

Nonpostal Concerns



03/14/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

The postmaster at the JENKINJONES Post Office was promoted on 06/30/2008. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 17.30 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at JENKINJONES may not be warranted.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at the Jenkinjones Methodist Church on 04/11/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service.

If you have any questions, you may contact Paul Bradshaw at (304) 561-1251.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink that reads "William M. Akers".

William Akers
Manager, Post Office Operations

The citizens of the Jenkinjones community and surrounding area oppose the closure of the Jenkinjones Post office. We want our post office to remain open in our area, we do not want a highway carrier or to move to another post office. We feel there is adequate customers and business for this area.

1. Glen Shanon Jenkinjones WV 24848
2. Nannie Hurley Jenkinjones WV 24848
3. Thomas D Vineyard Jr. Jenkinjones WV 24848
4. Wesley Vineyard Jenkinjones WV 24848
5. Dan Bryn Jenkinjones WV 24848
6. Linda Hall Jenkinjones WV 24848
7. Leah B Oby Jenkinjones WV 24848
8. Jacob B Oby Jenkinjones WV 24848
9. Jazan Bal Jenkinjones WV 24848
10. Karen Balen Jenkinjones WV
11. Johny Balen Jenkinjones WV
12. Ed Mung Jenkinjones WV
13. Josh Hurley Jenkinjones WV
14. Tammy Hurley Jenkinjones WV
15. Bill Hurley Jenkinjones WV
16. Aleta Nance Jenkinjones WV
17. Christopher Nance Jenkinjones WV

18. Manny Furley Jenkins 24848
19. Carolyn Furley Jenkins 24848
20. Betty McCready Jenkins 24848
21. Leik McCready Jenkins 24848
22. Sara Stallard Jenkins 24848
23. Mari McCready Jenkins 24848
24. Larry Hall Jenkins 24848
25. Sandra Little Jenkins 24848
26. Miranda Little Jenkins 24848
27. Brian Hunley Jenkins 24848
28. Rebecca Davis Jenkins 24848
29. Bobby Davis Jenkins 24848
30. Sabrina Long Jenkins 24848
31. Ward Long Jenkins 24848
32. Debra Baver
33. Paul Giguere
34. Tammy Houston
35. Joan Brown
36. Jessica Baker
37. Andy Cox SR

38. Thomas Obey

39. Nina Bunkle

40. Mary Bunkle

41. Donald Obey

42. Clyde Hall

43. ~~Steve~~ Higgins

44. Joseph Mitchell

45. Jammie Mitchell

46. Catherine Parson

47. Mary Hunley

48. Brock's Hunley

49. Michael Hunley

50. Michelle M.

51. Connie Krake

52. Kay Hunley

53. Melissa Hill

54. Ellen Trakovic

55. John Trakovic

56. Lais Obey

57. Clarence Obey

58. Kevin Brook

59. Beth Brooks
60. Kevin E. Brooks
61. Sarah Miller Anawalt, WV 24808
62. Doug Miller Anawalt, WV 24808
63. May Bridgeman Jenkins Jones, W. V. 24848
64. James Bridgeman " " 24848
65. Cassie Warf " " 24848
66. Jessica Dollinger Jenkins Jones 24848
67. William Dollinger Jenkins Jones 24848
68. Shawntay Hightower Jenkins Jones WV 24848
69. Janice Martin Jenkins Jones 24848
70. Crystal A. Rose Jenkins Jones 24848
71. Saretha Mitchell Jenkins Jones WV 24848
72. Jordan Bridgeman Jenkins Jones WV 24848
73. Clayton Hightower Jenkins Jones WV 24848
74. Angela Hairston Jenkins Jones 24848
75. Leronica Martin Jenkins Jones
76. Charles Martin Jenkins Jones
77. Keshika Martin JJ
78. Tony Martin JJ

79. William A. Dollinger
80. Wayne Mitchen
81. Elaine Lewis
82. Tammy Mitchell
83. Cleve Mitchen
84. Rena Balen
85. Kirstin Mitchem
86. Maurine Bann
87. Dale Richardson
88. Anita Richardson Anawalt WV 24808
89. Chris Richardson
90. Tonya Martin
91. Karin Richardson
92. Ashana Gray
93. Rashund Gray
94. Teresa Gray
95. Roger L. Miller
96. Maurice Audley
97. Rebecca Bratovick
98. Chris Smith
99. Maurice Dudley

Anawalt W.A.



A. Office

Name: JENKINJONES State: WV Zip Code: 24848
Area: EASTERN District: APPALACHIAN PFC
Congressional District: 3 County: McDowell
EAS Grade: 55 Finance Number: 554074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Paul Bradshaw
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1251

Date: 05/17/2011
Fax No: (304) 561-1209

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

Section III

Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS- 55, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	23026
\$	7714
\$	5200
\$	35940
-	5890
\$	30050

A one-time expense of \$ 0 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

Reviewed and Certified By:

RO Bealshaw

5/17/2011

District PO Review Coordinator

Date



05/17/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the JENKINJONES Post Office
Docket No. 1368377

This is to advise you that on 05/23/2011, I will post for public comment a proposal to close the JENKINJONES Post Office in McDowell, Congressional District No. 3.

If you have any questions, please call PAUL BRADSHAW District Review Coordinator at (304) 561-1251.

ROBERT CAVINDER
District Manager
APPALACHIAN PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



05/17/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
JENKINJONES Proposal
Docket No. 1368377 - 24848

Please post the enclosed proposal to close the JENKINJONES Post Office in the lobby. The proposal must be posted in a prominent place from 05/23/2011 through close of business on 07/24/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (304) 561-1251.

PAUL BRADSHAW
Post Office Review Coordinator
APPALACHIAN PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 05/23/2011

Date of Removal: 07/24/2011



UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Jenkinjones Post Office:

The Postal Service is considering the close of the Jenkinjones Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/23/2011 through 07/24/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Jenkinjones Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

PAUL BRADSHAW
PO BOX 59992
CHARLESTON, WV 25350-9992

For more information, you may call PAUL BRADSHAW at (304) 561-1251 or write to the above address.

Thank you for your assistance.

William M. Akers

WILLIAM AKERS
PO BOX 59992
CHARLESTON, WV 25350-9992

Date of Posting: 05/23/2011

Posting Round Date:



Date of Removal: 07/24/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1368377 - 24848

33

I

Date of Posting: 05/23/2011

Date of Removal: 07/24/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Jenkinjones Post Office:

The Postal Service is considering the close of the Jenkinjones Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/23/2011 through 07/24/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Jenkinjones Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

PAUL BRADSHAW
PO BOX 59992
CHARLESTON, WV 25350-9992

For more information, you may call PAUL BRADSHAW at (304) 561-1251 or write to the above address.

Thank you for your assistance.

A handwritten signature in cursive script that reads "William M. Akers".

WILLIAM AKERS
PO BOX 59992
CHARLESTON, WV 25350-9992

Date of Posting: 05/23/2011

Posting Round Date:

2011

Date of Removal: 07/24/2011

Removal Round Date:

JUL 20 2011

USPS - 24848

PROPOSAL TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1368377 - 24848

33

1

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Jenkinjones, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Anawalt Post Office, located three miles away.

The postmaster position became vacant when the postmaster is reassigned on June 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Workload and revenue has declined with the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Jenkinjones post office may not be warranted. The close proximity of the Anawalt post office and HCR delivery within the community will continue to provide a maximum degree of regular and effective service.

The Jenkinjones Post Office, an EAS-55 level, provides service from 08:00 to 12:00 and 12:30 to 15:15 Monday - Friday, 08:00 to 09:45 Saturday and lobby hours of 08:00 to 15:30 on Monday - Friday and 08:00 to 10:00 on Saturday to 78 post office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 17 transaction(s) accounting for 16 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$21,239 (55 revenue units) in FY 2008; \$19,402 (51 revenue units) in FY 2009; and \$20,978 (55 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 11, 2011, representatives from the Postal Service were available at the Jenkinjones Methodist Church to answer questions and provide information to customers. 31 customer(s) attended the meeting.

On April 16, 2011, 98 questionnaires were distributed to delivery customers of the Jenkinjones Post Office. Questionnaires were also available over the counter for retail customers at the Jenkinjones Post Office. 21 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 9 unfavorable, and 11 expressed no opinion.

A petition supporting the retention of the Jenkinjones Post Office was received on April 11, 2011, with 99 signatures. If this proposal is implemented, delivery and retail services will be provided by the Anawalt Post Office, an EAS-13 level office. Window service hours at the Anawalt Post Office are from 07:30 to 12:00 - 12:30 to 15:45, Monday through Friday, and 08:00 to 10:45 on Saturday. There are 212 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers were concerned about later delivery of mail.

Response: A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
2. **Concern:** Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
3. **Concern:** Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

4. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
5. **Concern:** No Concern.
- Response:**
6. **Concern:** You were concerned about having to travel to another post office for service.
- Response:** Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
7. **Concern:** Customer expressed a concern about package delivery and pickup.
- Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
8. **Concern:** Customers asked why their post office was being discontinued while others were retained.
- Response:** Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
9. **Concern:** Customers inquired about mailbox installation and maintenance.
- Response:** Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster for advice on placement of mailboxes and mailbox height and supports.
10. **Concern:** Customers questioned the economic savings of the proposed discontinuance and inquired if the MPOO's mind was made up to close the office.
- Response:** Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings. This community meeting is part of a study designed to look at the viability of the Jenkinjones Post Office. There has not been any decisions made at this point of the process.
11. **Concern:** Customers were concerned about vandalism of their mail box.
- Response:** Mailbox owners can help prevent the vandalism or destruction of their mailboxes by obtaining Postal Service Label 33, Warning: Penalty for Damage to Mailboxes and Theft of Mail, from the Postal Inspection Service. The label can be affixed to a mailbox and warns of the penalties for willful damage to mailboxes and theft of mail. In addition, the Postal Inspection Service advises a customer who discovers someone tampering with a personal or neighbor's mailbox to obtain a description of the culprit and his or her vehicle, including license plate number, and to immediately report the information to the local police or sheriff's department and the Postal Inspection Service.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Jenkinjones is an unincorporated community located in McDowell County. The community is administered politically by the McDowell County Commission. Police protection is provided by the McDowell County Sheriff's Department. Fire protection is provided by the Anawalt Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Jenkinjones Methodist, Morning Star Church, Clinton Chapel, King's Closet, Welch Post One, and many coal mines. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Jenkinjones Post Office will be available at the Anawalt Post Office. Government forms normally provided by the Post Office will also be available at the Anawalt Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|---|
| 1. Concern: | Customers were concerned about loss of employment in the community. |
| Response: | The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. The Postmaster relief may be reassigned to another office. |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster was promoted on June 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 30,050 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,026
Fringe Benefits @ 33.5%	\$ 7,714
Annual Lease Costs	<u>+ \$ 5,200</u>
Total Annual Costs	\$ 35,940
Less Annual Cost of Replacement Service	<u>- \$ 5,890</u>
Total Annual Savings	<u>\$ 30,050</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Jenkinjones, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Anawalt Post Office, located three miles away.

The postmaster was promoted on June 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by highway contract route service.

The Jenkinjones Post Office provided delivery and retail service to 78 PO Box customers and no delivery route customers. The daily retail window transactions averaged 17. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$30,050 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Jenkinjones Post Office and Anawalt Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



WILLIAM AKERS
Manager, Post Office Operations

05/23/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the JENKINJONES Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date _____



07/28/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 07/24/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in cursive script that reads "Paul Bradshaw".

PAUL BRADSHAW
Post Office Review Coordinator
PO BOX 59992
CHARLESTON, WV 25350-9992

Date of Posting: 05/23/2011

Date of Removal: 07/24/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Jenkinjones Post Office:

The Postal Service is considering the close of the Jenkinjones Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/23/2011 through 07/24/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Jenkinjones Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

PAUL BRADSHAW
PO BOX 59992
CHARLESTON, WV 25350-9992

For more information, you may call PAUL BRADSHAW at (304) 561-1251 or write to the above address.

Thank you for your assistance.

William M. Akers

WILLIAM AKERS
PO BOX 59992
CHARLESTON, WV 25350-9992

Date of Posting: 05/23/2011

Posting Round Date:



Date of Removal: 07/24/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1368377 - 24848

33

I

Date of Posting: 05/23/2011

Date of Removal: 07/24/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE



To the customers of the Jenkinjones Post Office:

The Postal Service is considering the close of the Jenkinjones Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/23/2011 through 07/24/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Jenkinjones Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

PAUL BRADSHAW
PO BOX 59992
CHARLESTON, WV 25350-9992

For more information, you may call PAUL BRADSHAW at (304) 561-1251 or write to the above address.

Thank you for your assistance.

William M. Akers

WILLIAM AKERS
PO BOX 59992
CHARLESTON, WV 25350-9992

Date of Posting: 05/23/2011

Posting Round Date:

2011

Date of Removal: 07/24/2011

Removal Round Date:

JUL 20 2011

USPS - 24848

PROPOSAL TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1368377 - 24848

33

1

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 07/28/2011

Postal Customers of the Jenkinjones Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Jenkinjones Post Office, which was posted 05/23/2011 through 07/24/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Jenkinjones Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in dark ink that reads "William M. Akers". The signature is written in a cursive, flowing style.

WILLIAM AKERS
PO BOX 59992
CHARLESTON, WV 25350-9992

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the JENKINJONES Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I think it will go down most people buy money orders & stamps from the post office because it is more convenient but I feel if they are 'forced' to travel they will buy them from the grocery store, Walmart or drug store.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

My community is very small with little or no transportation lot of people look forward to going to the post office - gives them a sense of independency. Going to the post office is not much to most people but in this community that is all people have to look forward too. IF the post office closes alot people will become shut-ins.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The local post office is All that Jenkinjones AS.

Wendell Thomas Vinyard Jr.

Name of Postal Customer

Signature of Postal Customer

P.O. Box 54

Mailing Address

Jenkin Jones W.V. 24848

City, State, and ZIP Code

5-26-11

Date

Received
5/31/11
Input 5/31/11

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the JENKINJONES Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
The effects will be unfavorable because I won't know when the mail will be there and I won't be able to get my stamps when I want to. And if I want a special stamp or new item I will have to order it online which is very inconvenient
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. *This will also have an unfavorable effect on the Community. There will be no place for people to visit and there won't be anyone wanting to move to an area without a post office. This is very bad.*
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
I wish that things could ~~remain~~ remain the same. I don't really see how closing businesses will save you money. People will have to travel further and there will be no one to assist the community people when they have problems. Don't close our Postoffice

ELLEN Lewis
Name of Postal Customer

Ellen Lewis
Signature of Postal Customer

Box 68
Mailing Address

Jenkinjones WV 24848
City, State, and ZIP Code

5-23-11
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the JENKINJONES Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
Closing will create a hardship for a lot of people, especially the elderly. People are struggling to pay their bills. They will have to purchase a Box. The elderly depend on the ~~BMR~~ to fill out money orders. I know the carrier will not have time for this. We have some older people who can't see good and several who have no vehicle.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Our Post Office is this and so much more. It is a Bus stop for the children. A place where people pay attention if a regular customer hasn't been in. One example one man that comes every day didn't come down so a person went and checked on him. He was sick his sugar was 1000 plus. It is all this community has and if it is closed we will have nothing. So please reconsider and keep Jenkins Jones Post Office open.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
I know Jenkins Jones has good stamp sales. The former Postmaster received a award for selling the most stamps and the level of the Post Office was suppose to go up. I purchase around \$1300.00 each month in stamps. I am the lessor and I agreed to take a cut in rent in hopes of
May E. Bridgeman
Name of Postal Customer

Signature of Postal Customer

P.O. Box 117
Mailing Address

Jenkins Jones W.V. 24848
City, State, and ZIP Code

5-31-11
Date

3- Keeping it open. In your proposal to close I see ~~no~~ mention of the petition that was took door to door for people to sign and express how they feel about ~~the~~ closing.

The reason you didn't receive a big response from the questionnaires a lot of people did not understand it and didn't have anyone to help them with it. They all knew the PMR could not help fill it out. I ask once again please don't close our Post Office.

DOCKET NO. 1368377
ITEM NO. 34
PAGE 4

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the JENKINJONES Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Well, we probably wouldn't get our mail on time and going to Knewalt would be impossible for some residents that don't have vehicles.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It is already a "Ghost Town" as Bill Archer says, and losing our P. O. wouldn't help any.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Betty - Richard McCroskey

Name of Postal Customer

Betty McCroskey

Signature of Postal Customer

Box 191

Mailing Address

Jenkins Jones, WV. 24848

City, State, and ZIP Code

6/6/11

Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the JENKINJONES Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

People have too travel what ever the weather to go to another post office to buy M.O - Stamps Etc. GAS 4.00 GAL ITS ANOTHER hard ship on the people too SATISFY A FEW. Postal is supposed to be for everyone not just a few. ITS NOT FAVORABLE TO close our P.O AT ALL.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The Post Office is the center of the community you take that its gone. no one cares anymore all they care about is the ALMIGHTY DOLLAR. ITS JUST NO GOOD.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

The person who works this Post Office she does not get 7,000 in fringe benefits. She gets nothing she is not a Postmaster. According to Mr. Bill AKERS another lie to jack up the price so you all can say we will save 30,000 by closing this Post Office. You could close 10,000 Post Offices you would only save 190.000. Fact

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date

THATS NOT A CRUP IN THE BUREAU COMPARED
TO THE ~~SO~~ SO CALLED BIG SHOTS IN WASHINGTON DC.
HOW MANY POST OFFICES WOULD BE SAVED BY CLOSING
THIS ONE DISTRICT DOWN. BOB CAVANDER AND CREW
WHAT A WASTE OF TIME AND MONEY. THEY DONT SELL STAMPS
M.O THEY DONT DO ANYTHING BUT WASTE TIME & MONEY,
ELIMINATE THEIR JOBS. SEE HOW THEY FEEL. WE HAD A
MEETING WITH THE POSTAL AT WELCH IN MAY. THERE WERE
BOB CAVANDER WITH HIS CREW. 1 WOMAN FROM PHILIP PA.
SILLAKERS FROM BLUEFIELD WV? THE OTHER TWO PEOPLE WHO
KNOWS. MY POINT HAVE THIS MEETING LASTED ABOUT 30 MIN
OR SHORTER. WASTE OF TIME AND MONEY.

DOCKET NO. 1368377
ITEM NO. 34
PAGE 7

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the JENKINJONES Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

THIS COSTS EVERYONE.
NO GOOD TO ANYONE

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

NO POSTAL NO COMMUNITY SETS JUST NO
GOOD TO ANYONE.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

ALL THE POSTAL WANTS TO GO TO ROUTE SO THEY CAN
SET BACK AND DO NOTHING AND STILL MAKE THE
MONEY.

Mike Mitchell
Name of Postal Customer

Mike Mitchell
Signature of Postal Customer

Mailing Address

Jenkin Jones WV 24848

City, State, and ZIP Code

Date

RECEIVED JUN 16 2011

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the JENKINJONES Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
It will make it more difficult when I used to ship packages, so I will stop sending them. I feel the closing of offices is not the answer but finding more cost efficient buildings or location within the community.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
This process is unfair to the rural areas because of the dense population and business in the area people will either have to home delivery or pay box rent, which I feel is unfair, to the whole community. I also feel that when the route goes in that the Anawalt community will have to start paying box rent or go on the route too.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
Please keep the post office open!

<u>Lisa Maynard</u> Name of Postal Customer	<u>Lisa Maynard</u> Signature of Postal Customer
<u>Box 37</u> Mailing Address	
<u>Jenkinjones WV 24848</u> City, State, and ZIP Code	<u>6-14-11</u> Date

RECEIVED JUN 15 2011



07/28/2011

WILBERTA AND THOMAS VINEYARD JR.
PO BOX 54
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jenkinjones Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
- Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Anawalt postmaster for more information.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink that reads "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



07/28/2011

ELLEN LEWIS

PO BOX 68
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jenkinjones Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
- Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.
- Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in blue ink that reads "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



07/28/2011

MAY BRIDGEMAN

PO BOX 11
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jenkinjones Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about senior citizens. You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Anawalt postmaster for more information.
- You expressed a concern about the loss of a bus stop at the Post Office. Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in blue ink that reads "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



07/28/2011

BETTY AND RICHARD MCCROSKEY

PO BOX 191
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jenkinjones Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about delivery time. The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in blue ink that reads "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



07/28/2011

DANNY BRIDGEMAN

PO BOX 117
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jenkinjones Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- You expressed a concern about cutting management positions from the top down instead of taking services away from customers. The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in blue ink that reads "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



07/28/2011

MIKE MITCHELL

JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jenkinjones Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern about the services available from the rural carrier. The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in cursive script that reads "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



07/28/2011

LISA MAYNARD

PO BOX 37
JENKINJONES, WV 24848

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Jenkinjones Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

A handwritten signature in blue ink that reads "William M. Akers".

William Akers
Manager, Post Office Operations
PO Box 59992
Charleston, WV, 25350-9992



A. Office

Name: JENKINJONES State: WV Zip Code: 24848
Area: EASTERN District: APPALACHIAN PFC
Congressional District: 3 County: McDowell
EAS Grade: 55 Finance Number: 554074
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Paul Bradshaw
Title: APPALACHIAN PFC Post Office Review Coordinator
Tele No: (304) 561-1251

Date: 07/28/2011
Fax No: (304) 561-1209

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	7
Favorable comments	0
Unfavorable comments	7
No opinion expressed	0
Total comments returned	7

Postal Concerns

The following postal concerns were expressed

- Concern (Unfavorable):**
Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.

Response:
The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
- Concern (Unfavorable):**
Customers suggested cutting management positions from the top down instead of taking services away from customers.

Response:
The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
- Concern (Unfavorable):**
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- Concern (Unfavorable):**
Customers were concerned about having to travel to another Post Office for service.

Response:
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
- Concern (Unfavorable):**
Customers were concerned about later delivery of mail.

Response:
A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
- Concern (Unfavorable):**
Customers were concerned about later delivery of mail.

Response:
The top priority of the Postal Service is to provide mail service in the most efficient manner possible because all of our costs are reflected in postage rates customers must pay. Delivery costs are one of our biggest expenses, so you can be assured that careful thought is given to the structure of each route. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world, to minimize vehicle and fuel expenses we must also pay special attention to energy conservation measures. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$1 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. We do regret the inconvenience to customers who would like, but cannot receive, early mail delivery. For those customers we offer alternative delivery services, such as Post Office box service that provide access to their mail earlier and throughout the day.
- Concern (Unfavorable):**
Customers were concerned about obtaining services from the carrier.

Response:
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.
- Concern (Unfavorable):**
Customers were concerned about obtaining services from the carrier.

Response:
The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
- Concern (Unfavorable):**
Customers were concerned about senior citizens.

Response:
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Anawalt postmaster for more information.
- Concern (Unfavorable):**
Customers were concerned about senior citizens.

Response:
You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face

Special mailboxes, kiosks, and carrier services delivery and retail services to ensure satisfaction of service. Customers will not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the Anawalt postmaster for more information.

11. **Concern (UnFavorable):**
Customers were concerned about the loss of a gathering place and an information center.
Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
12. **Concern (UnFavorable):**
You were concerned about having to travel to another post office for service.
Response:
Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. **Concern (UnFavorable):**
Customers expressed a concern about the loss of a bus stop at the Post Office.
Response:
Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business.
2. **Concern (UnFavorable):**
Customers expressed concern for loss of community identity.
Response:
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
3. **Concern (UnFavorable):**
Customers were concerned about the loss of a gathering place and an information center.
Response:
Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

DOCKET NO. 1368377-24848
ITEM NO. 41
PAGE 1

Date of Posting: 05/23/2011

Posting Round Date:

Date of Removal: 07/24/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE
(REVISED)

DOCKET NUMBER 1368377 - 24848

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Jenkinjones, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Anawalt Post Office, located three miles away.

The postmaster position became vacant when the postmaster was promoted on June 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Workload and revenue has declined with the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Jenkinjones post office may not be warranted. The close proximity of the Anawalt post office and HCR delivery within the community will continue to provide a maximum degree of regular and effective service.

The Jenkinjones Post Office, an EAS-55 level, provides service from 08:00 to 12:00 and 12:30 to 15:15 Monday - Friday, 08:00 to 09:45 Saturday and lobby hours of 08:00 to 15:30 on Monday - Friday and 08:00 to 10:00 on Saturday to 78 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 17 transaction(s) accounting for 16 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$21,239 (55 revenue units) in FY 2008; \$19,402 (51 revenue units) in FY 2009; and \$20,978 (55 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 11, 2011, representatives from the Postal Service were available at the Jenkinjones Methodist Church to answer questions and provide information to customers. 31 customer(s) attended the meeting.

On April 16, 2011, 98 questionnaires were distributed to delivery customers of the Jenkinjones Post Office. Questionnaires were also available over the counter for retail customers at the Jenkinjones Post Office. 21 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 9 unfavorable, and 11 expressed no opinion.

A petition supporting the retention of the Jenkinjones Post Office was received on April 11, 2011, with 99 signatures. If this proposal is implemented, delivery and retail services will be provided by the Anawalt Post Office, an EAS-13 level office. Window service hours at the Anawalt Post Office are from 07:30 to 12:00 - 12:30 to 15:45, Monday through Friday, and 08:00 to 10:45 on Saturday. There are 212 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers were concerned about later delivery of mail.

Response: A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
2. **Concern:** Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
3. **Concern:** Customers were concerned about senior citizens.

Response: Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

4. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
5. **Concern:** No Concern.
- Response:**
6. **Concern:** You were concerned about having to travel to another post office for service.
- Response:** Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
7. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
8. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.
- Response:** The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
9. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
10. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
11. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

12. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.
13. **Concern:** Customers were concerned about the loss of a gathering place and an information center.
- Response:** Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
14. **Concern:** Customer expressed a concern about package delivery and pickup.
- Response:** Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
15. **Concern:** Customers asked why their post office was being discontinued while others were retained.
- Response:** Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.
16. **Concern:** Customers inquired about mailbox installation and maintenance.
- Response:** Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster for advice on placement of mailboxes and mailbox height and supports.
17. **Concern:** Customers questioned the economic savings of the proposed discontinuance and inquired if the MPOO's mind was made up to close the office.
- Response:** Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings. This community meeting is part of a study designed to look at the viability of the Jenkinjones Post Office. There has not been any decisions made at this point of the process.
18. **Concern:** Customers were concerned about vandalism of their mail box.
- Response:** Mailbox owners can help prevent the vandalism or destruction of their mailboxes by obtaining Postal Service Label 33, Warning: Penalty for Damage to Mailboxes and Theft of Mail, from the Postal Inspection Service. The label can be affixed to a mailbox and warns of the penalties for willful damage to mailboxes and theft of mail. In addition, the Postal Inspection Service advises a customer who discovers someone tampering with a personal or neighbor's mailbox to obtain a description of the culprit and his or her vehicle, including license plate number, and to immediately report the information to the local police or sheriff's department and the Postal Inspection Service.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Jenkinjones is an unincorporated community located in McDowell County. The community is administered politically by the McDowell County Commission. Police protection is provided by the McDowell County Sheriff's Department. Fire protection is provided by the Anawalt Fire Department. The community is comprised of Retirees, commuters and coal mining families., and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Jenkinjones Methodist, Morning Star Church, Clinton Chapel, King's Closet, Welch Post One , and many coal mines . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Jenkinjones Post Office will be available at the Anawalt Post Office. Government forms normally provided by the Post Office will also be available at the Anawalt Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customers expressed a concern about the loss of a bus stop at the Post Office. |
| Response: | Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. |
| 2. Concern: | Customers expressed concern for loss of community identity. |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. |
| 3. Concern: | Customers were concerned about the loss of a gathering place and an information center. |
| Response: | Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. |
| 1. Concern: | Customers were concerned about loss of employment in the community. |
| Response: | The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. The Postmaster relief may be reassigned to another office. |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on June 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 30,050 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,026
Fringe Benefits @ 33.5%	\$ 7,714
Annual Lease Costs	<u>+ \$ 5,200</u>
Total Annual Costs	\$ 35,940
Less Annual Cost of Replacement Service	<u>- \$ 5,890</u>
Total Annual Savings	<u>\$ 30,050</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Jenkinjones, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Anawalt Post Office, located three miles away.

The postmaster was promoted on June 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by highway contract route service.

The Jenkinjones Post Office provided delivery and retail service to 78 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 17. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$30,050 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Jenkinjones Post Office and Anawalt Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



WILLIAM AKERS
Manager, Post Office Operations

05/23/2011
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/17/2011																								
2. Post Office Name JENKINJONES		3. State and ZIP + 4 Code WV, 24848-9998																										
4. District, Customer Service APPALACHIAN PFC	5. Area, Customer Service EASTERN	6. County McDowell	7. Congressional District 3																									
8. Reason for Proposal to Discontinue Workload and revenue has declined with the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Jenkinjones post office may not be warranted. The close proximity of the Anawalt post office and HCR delivery within the community will continue to provide a maximum degree of regular and effective service.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: was promoted Occupied 06/30/2008 b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input checked="" type="checkbox"/> Non-Career c. Current PM POSITION Level (150) EAS-55 Downgraded from EAS-55 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 1 No of Career- 0 No of Non-Career- 1		a. Time M-F 08:00 to 12:00 and 12:30 to 15:15 Sat 08:00 to 09:45 Total Window Hours Per Week a. Lobby Time M-F 08:00 to 15:30 Sat 08:00 to 10:00 35.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 78 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 78 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 17.30		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>63</td><td>22</td></tr> <tr><td>b. Newspaper</td><td>0</td><td>0</td></tr> <tr><td>c. Parcel</td><td>2</td><td>0</td></tr> <tr><td>d. Other</td><td>38</td><td>2</td></tr> <tr><td>e. Total</td><td>103</td><td>24</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	63	22	b. Newspaper	0	0	c. Parcel	2	0	d. Other	38	2	e. Total	103	24	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	63	22																										
b. Newspaper	0	0																										
c. Parcel	2	0																										
d. Other	38	2																										
e. Total	103	24																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 21,239 \$ 19,402 \$ 20,978	b. EAS Step 1 PM Basic Salary (no Cola) \$ 23026	c. PM Fringe Benefits (33.5% of b.) \$ 7,714																								
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 01/31/2012 Annual Lease \$ 5200 30-day cancellation clause? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input type="checkbox"/> Business <input type="checkbox"/> Home <input checked="" type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain:																												
17. Schools, Churches and Organization in Service Area: No: 5 Jenkinjones Methodist, Morning Star Church, Clinton Chapel, King's Closet, Welch Post One		19. Administrative/Emanating Office (Proposed): Name: ANAWALT EAS Level 13 Miles Away 3.5 07:30 to 12:00 - Window Service Hours: M-F 12:30 to 15:45 SAT 08:00 to 10:45 Lobby Hours: M-F 07:30 to 16:00 SAT 08:00 to 11:00 PO Boxes Available: 212																										
18. Businesses in Service Area: No: 1 and many coal mines		20. Nearest Post Office (if different from above): Name: ANAWALT EAS Level 13 Miles Away 3.5 07:30 to 12:00 - Window Service Hours: M-F 12:30 to 15:45 SAT 08:00 to 10:45 Lobby Hours: M-F 07:30 to 16:00 SAT 08:00 to 11:00 PO Boxes Available: 212																										
21. Prepared by																												
Printed Name and Title PAUL BRADSHAW		Signature PAUL BRADSHAW		Telephone No. AC () (304) 561-1251																								
PO Discontinuance Coordinator Name PAUL BRADSHAW		Location CHARLESTON, WV																										



07/28/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
JENKINJONES
Docket Number 1368377 - 24848

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script that reads "Robert A. Cavinder".

ROBERT CAVINDER
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	JENKINJONES, WV, 24848-9998
EAS Level:	55
District:	APPALACHIAN PFC
County:	McDowell
Congressional District:	3
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Proposed:	was promoted
Alternate Service Proposed:	Highway Contract Route Service
Customers Affected:	
Post Office Box:	78
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	78

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
06/30/2008	Postmaster vacancy occurred. Reason: was promoted
	OIC: Career: 0 Noncareer: 1 Other Employees: 1
12/23/2010	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 98 Number Returned: 21
04/16/2011	Analysis: Favorable 1 Unfavorable 9 No Opinion 11
04/11/2011	Petition received. Number of signatures: 99
	Concerns expressed:
	The citizens of the Jenkinjones community and surrounding area oppose the closure of the Jenkinjones Post office. They want the post office to remain open and do not want highway carrier nor do they want to move to another post office.
	Congressional inquiry received: No
	Concerns expressed:
05/18/2011	Proposal and checklist sent to district for review.
05/17/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/18/2011	Proposal and invitation for comments posted and round-dated.
	Proposal and invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 7 No Opinion 0 7
None	Premature PRC appeal received.
	Concerns expressed:
05/17/2011	Updated PS Form 4920 completed (if necessary).
07/28/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

PAUL BRADSHAW
 Name/Title
 PAUL BRADSHAW
 District Post Office Review Coordinator

(304) 561-1251
 Telephone Number
 (304) 561-1251
 Telephone Number



08/19/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Jenkinjones Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Paul Bradshaw, Post Office Review Coordinator, at (304) 561-1251 or William Akers Manager Post Office Operations.

A handwritten signature in cursive script that reads "Darryl K. Myers".

DARRYL MYERS
DISTRICT MANAGER
PO BOX 59992
CHARLESTON, WV 25350-9992

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4C/P1368377.pdf>)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, EASTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the JENKINJONES was received by 08/23/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.



Date of Posting: 09/09/2011

Date of Removal: 10/11/2011



FINAL DETERMINATION TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1368377 - 24848



Date of Posting: 09/09/2011

Date of Removal: 10/11/2011



FINAL DETERMINATION TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1368377 - 24848

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Jenkinjones, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Anawalt Post Office, located three miles away.

The postmaster position became vacant when the postmaster was promoted on June 30, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Workload and revenue has declined with the small number of customers and minimal number of daily retail transactions. The Postal Service feels continued operations of the Jenkinjones post office may not be warranted. The close proximity of the Anawalt post office and HCR delivery within the community will continue to provide a maximum degree of regular and effective service.

The Jenkinjones Post Office, an EAS-55 level, provides service from 08:00 to 12:00 and 12:30 to 15:15 Monday - Friday, 08:00 to 09:45 Saturday and lobby hours of 08:00 to 15:30 on Monday - Friday and 08:00 to 10:00 on Saturday to 78 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 17 transaction(s) accounting for 16 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$21,239 (55 revenue units) in FY 2008; \$19,402 (51 revenue units) in FY 2009; and \$20,978 (55 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On April 11, 2011, representatives from the Postal Service were available at the Jenkinjones Methodist Church to answer questions and provide information to customers. 31 customer(s) attended the meeting.

On April 16, 2011, 98 questionnaires were distributed to delivery customers of the Jenkinjones Post Office. Questionnaires were also available over the counter for retail customers at the Jenkinjones Post Office. 21 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 1 favorable, 9 unfavorable, and 11 expressed no opinion.

A petition supporting the retention of the Jenkinjones Post Office was received on April 11, 2011, with 99 signatures.

When this final determination is implemented, delivery and retail services will be provided by the Anawalt Post Office, an EAS-13 level office. Window service hours at the Anawalt Post Office are from 07:30 to 12:00 - 12:30 to 15:45, Monday through Friday, and 08:00 to 10:45 on Saturday. There are 212 post office boxes available.

The proposal to close the Jenkinjones Post Office was posted with an invitation for comment at the Jenkinjones Post Office and Anawalt Post Office from May 23, 2011 to July 24, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:**

Customers were concerned about later delivery of mail.

Response:

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

2. **Concern:**

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

3. **Concern:**

Customers were concerned about senior citizens.

- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
4. **Concern:** Customers were concerned about senior citizens.
- Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
5. **Concern:** No Concern.
- Response:**
6. **Concern:** You were concerned about having to travel to another post office for service.
- Response:** Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
7. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community.
- Response:** The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
8. **Concern:** Customers suggested cutting management positions from the top down instead of taking services away from customers.
- Response:** The Postal Service organizational "redesign" is aimed at cutting some 3,000 administrative positions, or almost 21 percent of the total management employees.
9. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
10. **Concern:** Customers were concerned about having to travel to another Post Office for service.
- Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
11. **Concern:** Customers were concerned about obtaining services from the carrier.

Response:

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

12. **Concern:**

Customers were concerned about obtaining services from the carrier.

Response:

The rural carrier provides all the services that are available at the Post Office with the exception of PO Box service and bulk mail acceptance. This includes stamp sales, package pick up, special services and money order sales.

13. **Concern:**

Customers were concerned about the loss of a gathering place and an information center.

Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

14. **Concern:**

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

15. **Concern:**

Customers asked why their post office was being discontinued while others were retained.

Response:

Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

16. **Concern:**

Customers inquired about mailbox installation and maintenance.

Response:

Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster for advice on placement of mailboxes and mailbox height and supports.

17. **Concern:**

Customers questioned the economic savings of the proposed discontinuance and inquired if the MPOO's mind was made up to close the office.

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings. This community meeting is part of a study designed to look at the viability of the Jenkinjones Post Office. There has not been any decisions made at this point of the process.

18. **Concern:**

Customers were concerned about vandalism of their mail box.

Response:

Mailbox owners can help prevent the vandalism or destruction of their mailboxes by obtaining Postal Service Label 33, Warning: Penalty for Damage to Mailboxes and Theft of Mail, from the Postal Inspection Service. The label can be affixed to a mailbox and warns of the penalties for willful damage to mailboxes and theft of mail. In addition, the Postal Inspection Service advises a customer who discovers someone tampering with a personal or neighbor's mailbox to obtain a description of the culprit and his or her vehicle, including license plate number, and to immediately report the information to the local police or sheriff's department and the Postal Inspection Service.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Jenkinjones is an unincorporated community located in MCDOWELL County. The community is administered politically by the McDowell County Commission. Police protection is provided by the McDowell County Sheriff's Department. Fire protection is provided by the Anawalt Fire Department. The community is comprised of Retirees, commuters and coal mining families, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Jenkinjones Methodist, Morning Star Church, Clinton Chapel, King's Closet, Welch Post One, and many coal mines. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Jenkinjones Post Office will be available at the Anawalt Post Office. Government forms normally provided by the Post Office will also be available at the Anawalt Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customers expressed a concern about the loss of a bus stop at the Post Office. |
| Response: | Customers may contact the county school board to determine if they would be willing to erect a small building, which would shelter children from the wind while they wait on the school bus. Or contact neighboring businesses to ascertain if they would allow children to wait on the bus at their business. |
| 2. Concern: | Customers expressed concern for loss of community identity. |
| Response: | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses. |
| 3. Concern: | Customers were concerned about the loss of a gathering place and an information center. |
| Response: | Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town. |
| 4. Concern: | Customers were concerned about loss of employment in the community. |
| Response: | The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. The Postmaster relief may be reassigned to another office. |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster was promoted on June 30, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 30,050 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA)	\$ 23,026
Fringe Benefits @ 33.5%	\$ 7,714
Annual Lease Costs	<u>+ \$ 5,200</u>
Total Annual Costs	\$ 35,940
Less Annual Cost of Replacement Service	<u>- \$ 5,890</u>
Total Annual Savings	<u>\$ 30,050</u>

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Jenkinjones, WV Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Anawalt Post Office, located three miles away.

The postmaster was promoted on June 30, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by highway contract route service.

The Jenkinjones Post Office provided delivery and retail service to 78 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 17. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$30,050 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Jenkinjones Post Office and Anawalt Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Jenkinjones Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Jenkinjones Post Office and Anawalt Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

09/07/2011

Date



09/09/2011

OFFICER-IN-CHARGE/POSTMASTER
Jenkinjones Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Jenkinjones Post Office Final
Determination Docket No. 1368377 - 24848

Please post in the lobby the enclosed final determination to close the Jenkinjones Post Office. The final determination must be posted in a prominent place from 09/09/2011 through close of business on 10/11/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/12/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (304) 561-1251.

Sincerely,

A handwritten signature in dark ink, appearing to read "Paul Bradshaw".

PAUL BRADSHAW
POST OFFICE REVIEW COORDINATOR
PO BOX 59992
CHARLESTON, WV 25350-9992



Date of Posting: 09/09/2011

Date of Removal: 10/11/2011



FINAL DETERMINATION TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1368377 - 24848



Date of Posting: 09/09/2011

Date of Removal: 10/11/2011



FINAL DETERMINATION TO CLOSE
THE JENKINJONES, WV POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1368377 - 24848



10/17/2011

DISTRICT MANAGER
APPALACHIAN PFC
PO BOX 59992
CHARLESTON, WV, 25350-9992

ATTENTION: Post Office Review Coordinator

SUBJECT: Announcement of Appeal to the Discontinuance of the
JENKINJONES, 24848-9998 Docket No. 1368377 - 24848

This is to advise you that an appeal to the final determination to discontinue the JENKINJONES has been filed with the Postal Regulatory Commission. The Headquarters managing counsel, legal policy and ratemaking office, will provide you with copies of all pleadings, notices, orders, briefs, and opinions filed in the appeal proceeding.

In accordance with the Postal Operations Manual, please ensure that a copy of these documents, as well as the final determination, are prominently displayed and made available for inspection by the public at the affected Post Offices until the Commission has issued its final order and opinion. The Postal Regulatory commission has up to 120 days (four months) to consider the appeal and issue its decision.

No final action may be taken until the final decision has been made and you have received written notification of that decision along with appropriate instructions.

This memorandum must be filed in the official record.

If you have any questions, please contact Kevin Romero at (916) 373-8315.

Thank you for your cooperation.

Kevin Romero
Manager Field Performance West

cc:
Vice President, Area Operations EASTERN Area
Government Relations and Public Policy